

# objbaker service failed to start

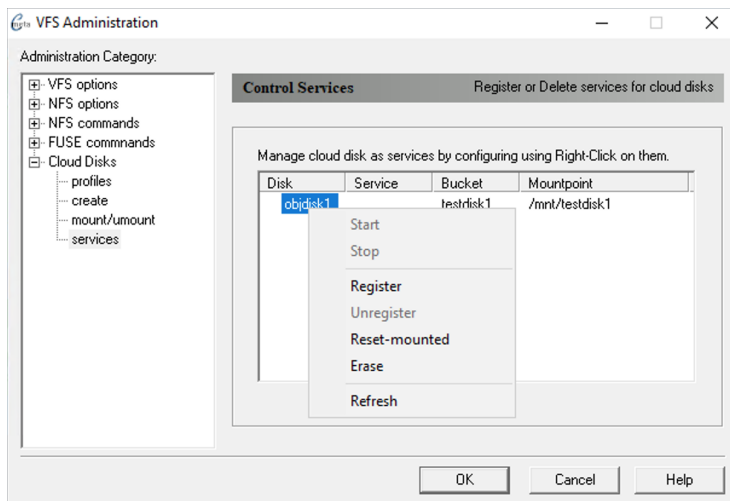
## Problem

Objbaker service startup fails to mount the configured cloud object storage due to unclean shutdown

## Solution

1. If needed start the Crossmeta drivers and make sure it is available in read-write mode. If not root file system check is required which can be performed as follows from Administrator Command Prompt  
  
`c:\program files\crossmeta\service_crossmeta start`  
`c:\program files\crossmeta\service_crossmeta check`
2. Check syslog messages files in `v:\var\log\syslog` to identify potential problems. If the objbaker is reporting that the object storage appears to be mounted because a clean shutdown was not possible earlier, then it is required to reset-mounted-flag manually only if its not really mounted on a different computer.
3. Launch vfsadm Administration console and navigate to

Cloud disks services and select the service name and right-click to perform Reset-Mounted option



4. Try to **Start** service after Reset-mounted completed successfully.

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